**Gentry Grey**

Ex-Forces Consultant

**Profile**

A commercially aware project manager for blue chip companies in the Public Sector, Telecommunications and Investment Banking, providing a broad range of software and hardware solutions. Strong interpersonal skills with a history of motivating teams to achieve complex products. An intuitive grasp of problem solving in product delivery, having gained experience through high profile projects for stakeholders at all levels. Has gained experience working with multinational teams within the United Kingdom and abroad.

**Key Skills**

* **Project management** – A strong understanding of stakeholder requirements, tested through delivering quality products on time and within budget.
* **Communication** – An effective communicator with the ability to articulate ideas, motivate and inspire.
* **Problem Solving** – Proven ability to understand stakeholder requirements, effectively resolve issues and realise project goals.
* **Stakeholder Management** – experienced and confident managing stakeholders at all levels of project involvement. Exposure to a broad spectrum of environments, and recognises different national, international and industry cultures.
* **Teamwork** – Able to motivate and co-ordinate unrelated skills into a cohesive unit to achieve robust teams with a clear sense of unity and direction.
* **Leadership** – Inclusive and motivational leader, able to enthuse and unify teams to achieve high standards of collaboration and purpose.

**Employment**

**FDM Consultant & Project Manager, Ministry of Justice** Jan 20 – May 20

Involved in multiple key projects for the £1bn Future Hearings programme for Her Majestys’ Courts and Tribunals Services. Delivering improved services to a large, complex and faceted organisation that provides high profile critical services.

* Project Manager for Publications & Information Hub, overseeing governance alignment by establishing metric reporting against programme level requirements to support court listing functions.
* Project Manager for Resource Management, conducted a Business Change Plan and governance review for the Resource Management and Schedule & Listings projects in support of new governance measures and the merging of two projects at different stages of maturity.

**FDM Consultant & Project Manager, The Post Office** Jun 18 – Jan 20

Intimate involvement delivering change within the IT Portfolio Office, improving assurance, stakeholder management, and ultimately increasing the speed of delivery across a multi-supplier eco-system - Transforming the wider business to

remain the first choice for customers, and guarantee revenue growth by 2% to £972m (and trading profit

increasing by £25 million to £60 million). Project highlights included:

* PCI Compliance: Project Manager for Audit Workstream, and Technical Delivery Manager for the Target Operating Model Workstream, improving performance in reporting on identified non-compliant

systems maintained by the Post Office’s suppliers (target remediation set at 60-80% by Q3 2020, which the suppliers achieved and was independently verified by November 2019).

* SuccessFactors: Project Manager, overseeing completion of development and testing for two additional modules to the SuccessFactors application (Continuous Performance Management & Reward), adding Performance and Bonus payment functionality to existing software.
* Branch Hub: Project Manager for an online portal application, enabelling Branch Managers of

over 11,500 locations to perform their vital functions in support of the organisation’s key outputs (cash, coin and stock ordering), and supporting the first two major releases against an aggressive business plan.

**Freelance Designer** Jan 18 – Jun 18

Providing media products as a freelance consultant for small businesses. This entailed bidding for contracts, engaging with clients to establish product requirements and cost effective delivery. Deliverables included animations, magazine covers, and design consultation.

**Project Manager** Aug 16 – Jan 18

CDS Defence Support

Led the training team on multiple projects for digital training products and enabled the creation of the Research and Innovation Centre.

* Delivered multiple projects for digital training including online, standalone digital products, and printed materials.
* Supported the bid process with high-level software designs, winning new business clients.
* Established full media production facilities with facilities management and training.
* Supported the delivery of successful bids for large contracts (Henley Business School - £6m, Pearson Engineering - £35k, (shortlisted for) Saudi National Guard – £60m).

**Team Leader** Feb 06 – Aug 16

Barclays Capital / UBS / Lehman Brothers

Leading a team of graphics specialists in support of Mergers & Acquisitions activity.

* World Map Project was a side project to enhance the quality and efficiency within the department’s creative library. This included training materials and delivery.
* Training Lead - Checked and approved enhanced training provided by the department trainer to ensure consistency of standards and to maintain a high level of capability.
* BAU included negotiating deadlines with stakeholders, maintaining staff levels and co-ordinating and monitoring work within the department.

**Network Design Consultant** Apr 98 – Sep 04

ntl: / Colt / Cable & Wireless / Orange

Design and construction of high capacity networks for Metropolitan, National and Transnational networks

* Principle Coordinator and Designer for fibre routes, equipment configuration and footprint specifications for national, European and Global networks.
* Lead Designer for a major section of Hutchison’s 3G network.
* Produced and delivered training for new technologies to various stakeholders.
* Mitigating risk through effective planning and design solutions in compliance with industry standards.

**Serving Soldier – Telecommunications Operator (Special)** Dec 91 – Jan 98

British Army

Providing surveillance and analysis for GCHQ

* Working with innovative technology to monitor and report on paramilitary activity within the UK and abroad.
* Providing specialist training to junior trades in various technical environments.

**Education**

* **Generic University** – Animation Production (Hons) (2009 – 2012)
* **Generic school** – Multimedia Design HND (2004 – 2005)
* **Generic college** – BTEC Communications (1992 – 1993)

**Professional Qualifications and Awards**

* FDM Advanced Course (2018)
* **APM** – Foundation (2018)
* **PRINCE2** - Foundation (2018)
* **SCRUM Master Professional Level 1** (2018)
* **ITIL** – Foundation (2018)

**Hobbies and Interests**

During my spare time, I feed my passion for graphics by creating digital paintings and animation, and am currently writing my first science fiction novel.